

Mercury SMS - Version - 1.17

Release Date – 20 February 2020

A new version of Mercury SMS (version 1.17) will be released on the AppExchange on Thursday 20 February 2020. This notification has been issued to existing Mercury SMS users. It contains an overview of the new features available with this release, along with instructions on how to upgrade to the new version.

What's New?

This release comprises of enhancements to existing functionality to account for security updates Salesforce will be enforcing on 1 March 2020, along with some additional minor enhancements.

In summary, the enhancements featured in this release include:

- Site Guest User Enhancements
- Lightning Experience Page Styling
- Legacy SOAP API Retirement

Further details of each enhancement are included below.

Note: In order to use the updated version of Mercury SMS, you must ensure you have a 'Default Workflow User' set within your Salesforce Org.

Site Guest User Enhancements

Due to new Site Guest User Access Settings being enforced in the Spring '20 release of Salesforce, we are recommending Mercury SMS customers make the following updates to their Mercury Site Guest User immediately to avoid any disruption of service.

On 1 March 2020, Salesforce will be auto-enabling a Critical Update that will apply a new setting called 'Secure guest user record access'. Further information regarding this enhancement can be found in the [Salesforce Release Notes](#).

This feature can be enabled prior to 1 March 2020 by going to Setup and navigating to Security > Sharing Settings. Once there, click Edit and then enable 'Secure guest user record access' as shown below. NOTE: This will affect all of your Force.com Sites, so we recommend you have thoroughly reviewed sharing for all your Sites before proceeding.

Macro	Private	Private	<input checked="" type="checkbox"/>
Macro Usage	Private	Private	<input checked="" type="checkbox"/>
Maintenance Plan	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Metric	Private	Private	<input checked="" type="checkbox"/>
Product Item	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Product Request	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Product Transfer	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Quick Text	Private	Private	<input checked="" type="checkbox"/>
Quick Text Usage	Private	Private	<input checked="" type="checkbox"/>
Return Order	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Service Appointment	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Service Crew	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Service Resource	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Service Territory	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Shift	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Shipment	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Streaming Channel	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Time Sheet	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Work Order	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Work Type	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Work Type Group	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
SMS Keyword	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
SMS Message	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
SMS Schedule	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
SMS Template	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Other Settings			
Standard Report Visibility	<input checked="" type="checkbox"/>	Manual User Record Sharing	<input type="checkbox"/>
		Manager Groups	<input type="checkbox"/>
		Secure guest user record access	<input checked="" type="checkbox"/>

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Service Territory	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Shift	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Shipment	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Streaming Channel	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Time Sheet	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Work Order	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Work Type	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
Work Type Group	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
SMS Keyword	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
SMS Message	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
SMS Schedule	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
SMS Template	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>
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		Manager Groups	<input type="checkbox"/>
		Secure guest user record access	<input checked="" type="checkbox"/>